

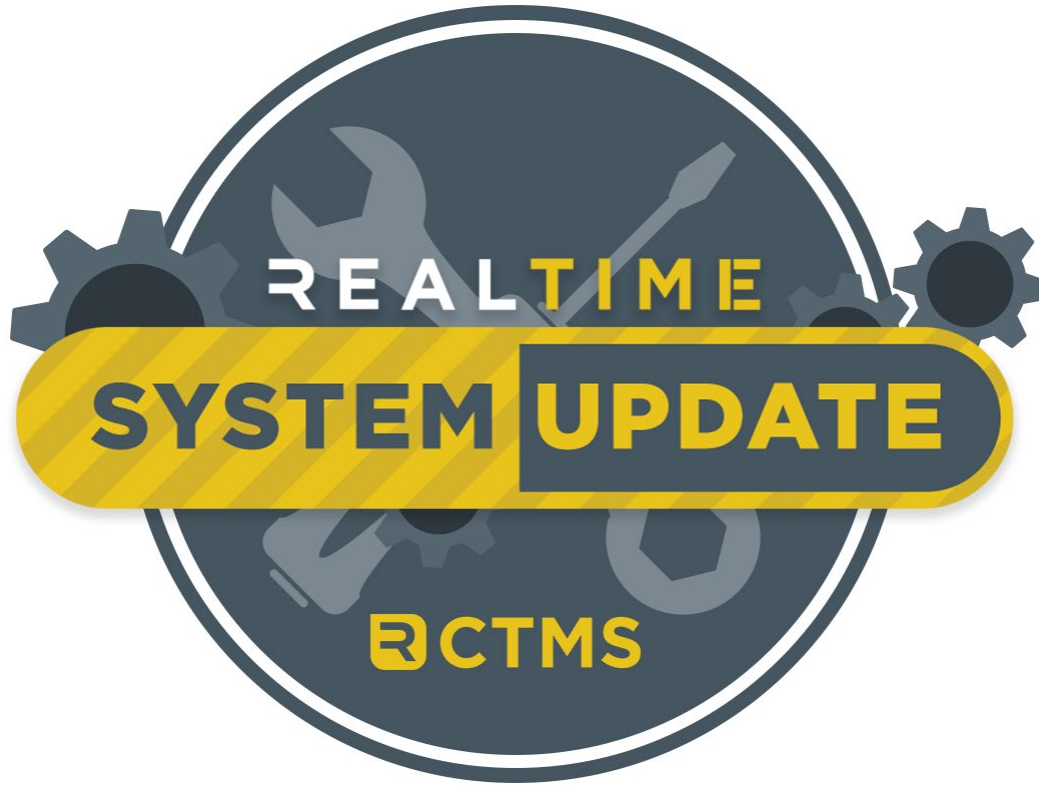
New RealTime Updates!
October 2019

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REALTIME

CLINICAL TRIAL MANAGEMENT SYSTEMS

The following updates for RealTime-CTMS, TEXT, eDOCS and eSOURCE will be available Monday, October 7th, 2019.



CTMS Update #1 Milestone Tracking System -Automated Screen Fail Tracking System and more!

RealTime is excited to announce the deployment of the Milestones update. Designed mainly for the automated tracking of screen fail maxes and ratios, and the smart adjustment of Screen Fail Visit revenues and procedural costs, as well as the ability to notify users of Screen Fail actions and other study related financial milestones. Users are able to determine what Triggers and Actions are taken by a Milestone. For example, what visits are adjusted (revenue and/or costs) before a Screen Fail Max is reached, and what visits are adjusted (same or different revenues and/or costs) after the Screen Fail Max is reached.

Screen Fail Milestone (Open Actioned Report)

Max Number of Screen Fails
This is where the Unique Identifier is displayed.
Milestone is met when 2 subjects are coded with an Enrollment Status of Screen Fail.
Condition met: No

Actions to Screen Failures that DO NOT Exceed the max

- Action 1: Send Email to 1 user
- Action 2: Reduce revenue of Chest X-Ray procedure to \$200.00
- Action 3: Reduce cost of Chest X-Ray procedure to \$100.00
- Action 4: Reduce fixed revenue amount of Visit 1 - Screening to \$500.00

Actions to Screen Failures that DO exceed the max

- Action 1: Reduce cost of Chest X-Ray procedure to \$0.00
- Action 2: Send Email to 4 users
- Action 3: Reduce fixed revenue amount of Visit 1 - Screening to \$0.00
- Action 4: Reduce revenue of Chest X-Ray procedure to \$0.00

Update This Study
Click once and wait up to 30 seconds for files to upload (if selected)

The **Actioned Visits Report** provides the ability to view what Visits are in and out of the screen fail pool and the ability to move visits or procedures into different Action groups or exclude subjects or visits from any Milestone Actions.

Actions Applied to Subjects that DO NOT Exceed

VISIT DATE	SUBJECT SCREEN #	SUBJECT INITIALS	VISIT / PROCEDURE NAME	SUBMITTED AMOUNT	NEW ACTIONED AMOUNT	INVOICE #
12/JUN/2019	11	T-T	Visit 1 - Screening -- ABI Review	\$100.00 / \$200.00	\$50.00 / \$200.00	
12/JUN/2019	11	T-T	Visit 1 - Screening -- Physical Exam (referred)	\$200.00 / \$400.00	\$200.00 / \$200.00	
12/JUN/2019	12	B-T	Visit 1 - Screening -- ABI Review	\$100.00 / \$200.00	\$50.00 / \$200.00	
12/JUN/2019	12	B-T	Visit 1 - Screening -- Physical Exam (referred)	\$200.00 / \$400.00	\$200.00 / \$200.00	
15/JUN/2019	12	B-T	Visit 1.2 - Screening	\$1,500.00	\$750.00	

Actions Applied to Subjects that DO Exceed

VISIT DATE	SUBJECT SCREEN #	SUBJECT INITIALS	VISIT / PROCEDURE NAME	SUBMITTED AMOUNT	NEW ACTIONED AMOUNT	INVOICE #
13/JUN/2019	13	A-T	Visit 1 - Screening -- ABI Review	\$100.00 / \$200.00	\$25.00 / \$200.00	
13/JUN/2019	13	A-T	Visit 1 - Screening -- Physical Exam (referred)	\$200.00 / \$400.00	\$200.00 / \$200.00	
15/JUN/2019	15	S-T	Visit 1 - Screening -- ABI Review	\$100.00 / \$200.00	\$25.00	
15/JUN/2019	15	S-T	Visit 1 - Screening -- Physical Exam (referred)	\$200.00 / \$400.00	\$200.00	
18/JUN/2019	15	S-T	Visit 1.2 - Screening	\$1,500.00	\$250.00	

Subjects excluded from Milestone.

VISIT DATE	SUBJECT SCREEN #	SUBJECT INITIALS	VISIT / PROCEDURE NAME	SUBMITTED AMOUNT	NEW ACTIONED AMOUNT	INVOICE #
17/JUN/2019	14	G-T	No Actions applied for this Screen Fail			

For more details on Milestones, check the Administration Manual in the University section of RealTime.

CTMS Update #2 Enrolled Roster Updates:

- Subject Rows Link to On Study Tab
- eSOURCE Quick Launch

A change will be made to the Enrolled Roster. When a subject's row is selected, the ON STUDY tab for the subject will open, with the study visits listed. Selecting the subject's name will open a new tab which will display the subject's CONTACT ATTEMPTS tab.

For users with certain eSOURCE privileges, Data Entry or View Only, an icon for eSOURCE is displayed on each subject row, providing quicker access to eSOURCE for data collection.

RECRUIT ROSTER | ENROLLED ROSTER | VISIT TRACKING | STUDY PROGRESS | GENERAL INFO | eDOCS | ADD SUBJECT | Excel Export

Enrolled / In Screening: 5
Enrolled / Lead-in Phase: 1
Enrolled / Randomized: 2

FULL NAME	SCREEN/RAND	REFERRED BY	PHONE	STATUS	OPTIONS	eSOURCE
Hubbard, Genyco		Facebook	210-522-1209	Enrolled / Randomized	[Icons]	[eSOURCE]
Testing, Test		Friend	000-000-0000	Enrolled / Randomized	[Icons]	[eSOURCE]

Opens the ON STUDY tab.
Opens the CONTACT ATTEMPTS tab.

CTMS Update #3 Homepage Update - Quicklaunch Icons - New Look! - See eDOCS and eSOURCE-activated Study Icons

RealTime will be updating the Home Page OPTIONS icons and adding one icon to the OPTIONS section.

SPONSOR	CLINICAL DESCRIPTION	PROTOCOL	STATUS	OPTIONS
Abbott Laboratories	CDASH study forms	CDASH	Enrolling	[Icons]
Astrazeneca	Psoriasis	AZ-10-001	Enrolling	[Icons]

The eDOCS icon will remain the same when the default Lite version is available for a study, but will change when the full version of eDOCS has been activated.

The VISIT TRACKING icon is changing to [Icon]. The Make a Referral icon is also changing to [Icon].

An eSOURCE icon is being added and will indicate if eSOURCE is not Enabled or Enabled. At this time selecting the icon will display the upcoming eSOURCE Home Page tab.

CTMS Update #4 Search Results - Update

So that a RealTime user will have quicker, targeted access to a desired page in a subject's profile, a change will be made to the search results for both the Quick Search and Subject Search. When searched results list subjects, the studies assigned to the subject are also listed.

Clinical Studies > Subject Search > Search Results > Last Subject Viewed (Genyco Hubbard)

FIND SUBJECTS

FULL NAME	DOB	STUDY	STATUS	REFERRAL DATE	PHONE	OPTIONS
7 - Hubbard, Genyco	16/OCT/1938	RealTime CTMS - Future Candidates	Not Contacted	12/MAY/2017	210-522-1209	[Icons]
		Daiichi Sankyo-123456-CMG	Enrolled/Randomized	17/JUL/2017	210-522-1209	[Icons]
		Dermina, Inc. DERM04-protocol	Enrolled/Screening	25/SEP/2017	210-522-1209	[Icons]
		RealTime CTMS-Future Candidates	Not Contacted	12/MAY/2017	210-522-1209	[Icons]

Opens the ON STUDY tab for the study.
Opens the CONTACT ATTEMPTS tab for the subject.

When a row (a study) is selected, if the subject's status for that study is Enrolled, then the ON STUDY tab for the subject is opened with the study visits listed. If the subject's status for a selected row is a Recruitment Status, the CONTACT ATTEMPTS tab for the subject is opened. Selecting the subject's name opens the CONTACT ATTEMPTS tab.

Current Subject: Hubbard, Genyco | Current Study: Dermina, Inc. - DERM04-protocol

Studies (0)
No Results

Subject Profiles (3)

FULL NAME	DOB	STUDY	STATUS	REFERRAL DATE	PHONE	eSOURCE
7 - Hubbard, Genyco	16/OCT/1938	RealTime CTMS - Future Candidates	Not Contacted	12/MAY/2017	210-522-1209	[eSOURCE]
		Daiichi Sankyo-123456-CMG	Enrolled/Randomized	17/JUL/2017	210-522-1209	[eSOURCE]
		Dermina, Inc. - DERM04-protocol	Enrolled/Screening	25/SEP/2017	210-522-1209	[eSOURCE]

Opens the ON STUDY tab for the study.
Opens the CONTACT ATTEMPTS tab for the subject.

In the Quick Search results, if eSOURCE is enabled and the logged in user has either privilege: eSOURCE: Data Entry or eSOURCE: View Only, an icon for eSOURCE is displayed for easy access.



TEXT Update #1 Opt-In & Web Integration Update

***This update will only apply to sites using RealTime-TEXT AND RealTime-Web Integration**

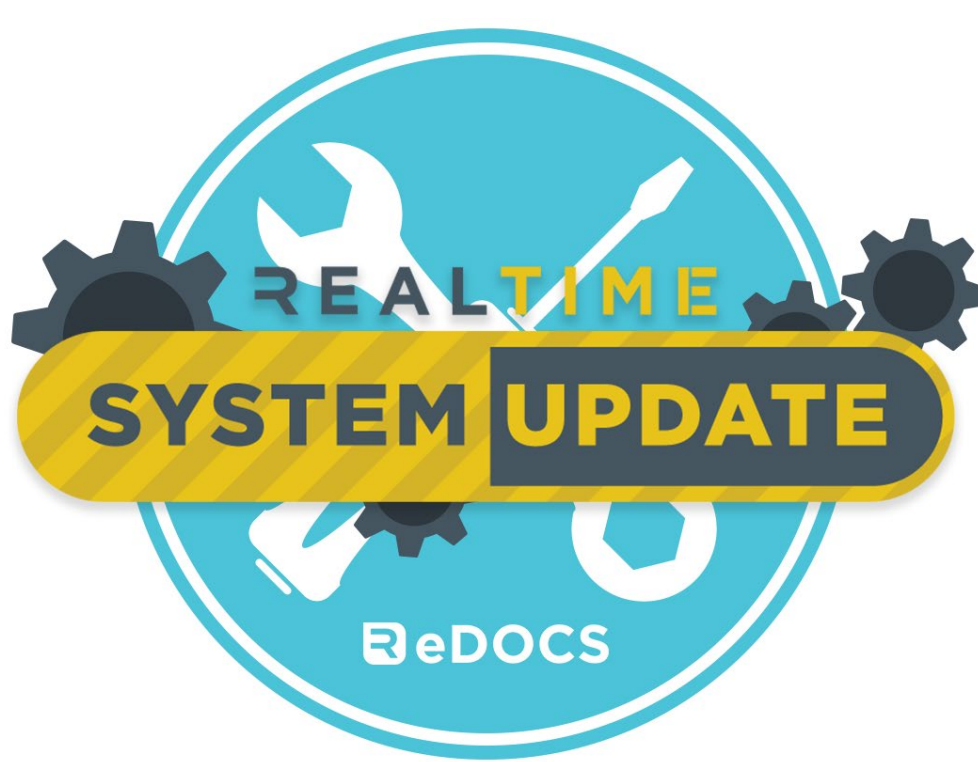
Due to new FCC SMS Opt-In regulations, RealTime has updated the TEXT-SMS opt-in clause on the web application pages. This update will keep the opt-in process in compliance with new regulations. RealTime is committed to ensuring our software remains at the frontline of compliance AND innovation.

The current disclaimer reads: *By submitting this form you agree to receive email and text notifications about this and other enrolling studies. You can unsubscribe at any time. Text message data rates may apply. Refer to Privacy Policy.*

The new disclaimer will read: *By submitting this form you agree to receive email and text notifications about this and other enrolling studies. You can unsubscribe at any time. Msg&Data rates may apply. Msg freq per account setup. T-mobile is not liable for delayed or undelivered messages. Text HELP for help, and STOP to unsubscribe. {{Site Contact Name/Phone Number}} Refer to Privacy Policy. <https://www.realtime-ctms.com/privacy-policy/>*

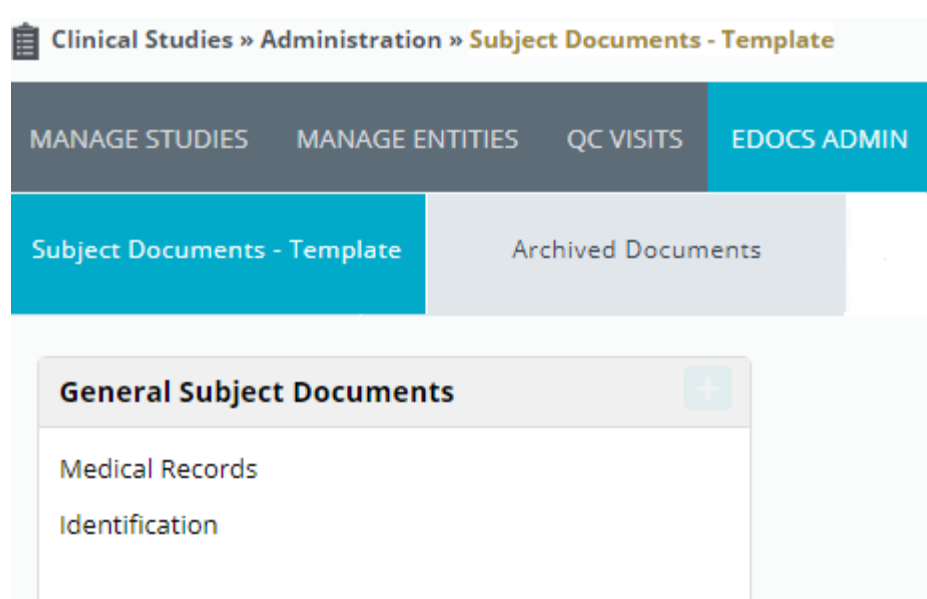
With the new regulations, the opt-in process must include the option for the web applicant (interested volunteer) to submit their study application but not opt-in to SMS messages.

Should your site need more guidance on this update, or the new FCC regulations, please feel free to contact the RealTime Team!



eDOCS Update #1 Subject Documents Template - Customization Capability

Our newest template within eDOCS Admin is titled the Subject Document Template! This new template allows you to standardize the documents you'll be collecting from subjects as they get enrolled into your studies. You can now easily keep track of documentation such as drivers licenses, identification cards and medical records to ensure everything continues to stay organized.

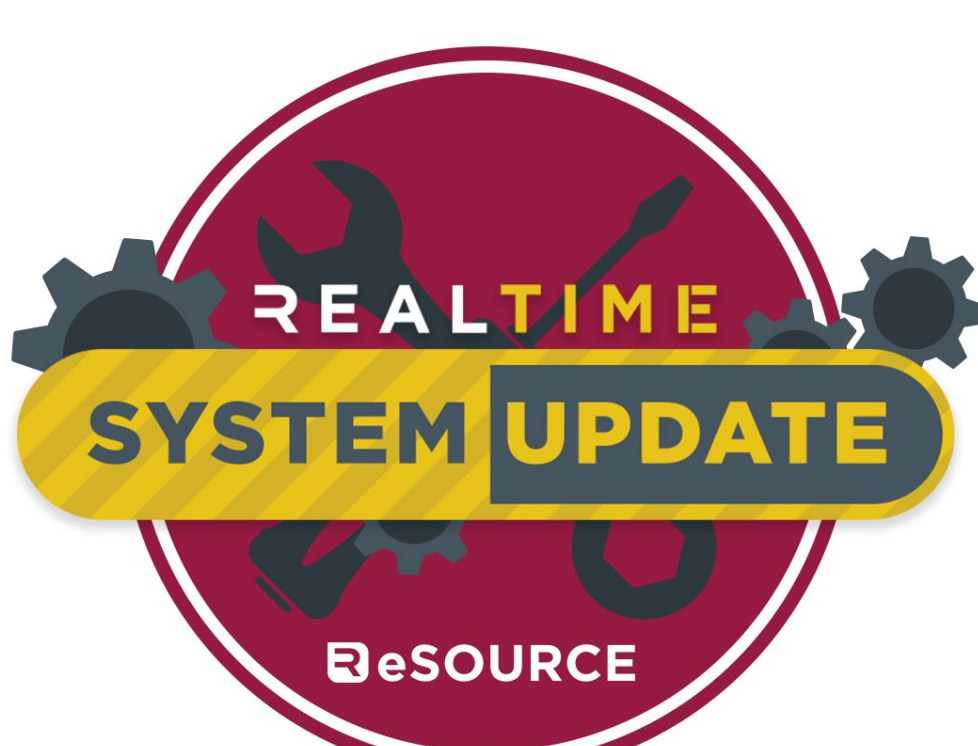
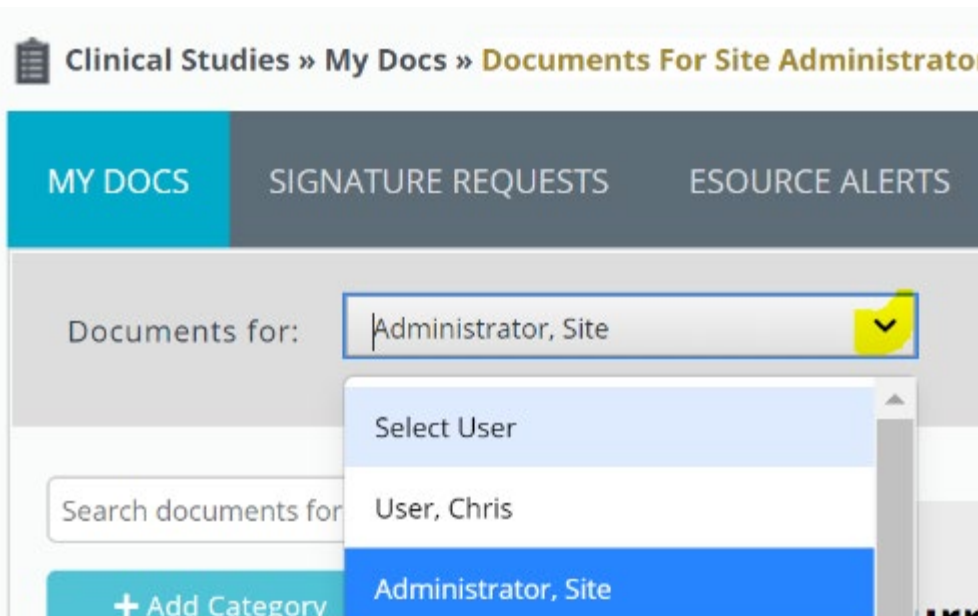


eDOCS Update #2 Monitor Portal Updates - Monitor Access to ICF Tracking - ICF Tracking Log Download

We're excited to share that RealTime has updated the Sponsor/CRO Monitor Portal. Your monitors will now have the ability to view complete audit trails, and download the ICF Log. This is a highly anticipated feature that we're excited to provide to all sites that use the Monitor Portal. Stay tuned for more highly requested updates to the Monitor Portal soon!

eDOCS Update #3 My Docs - Managing User Documents

Our My Docs management system is being improved once again! With this latest update, you're able manage all of your site user's training documents within a single view in the My Docs section. You can toggle from user to user as you manage multiple documents or verify users have their most current version available! This update is compatible for both single and multi-site customers.



eSOURCE Update #1 On Study Page - Button Update

The subject On Study page now indicates visits that have eSOURCE data collected. The eSOURCE access button at each visit will turn green after data has been entered for that visit. For this feature to work properly, users will need to ensure that eSOURCE documents are linked to the appropriate visit within the eSOURCE building area.

Visit Tracking » Patient Tracking » 01 Study Visits » **Scheduled Visits**

Scheduled Visits Subject eSOURCE Manage Study Template

Enrollment Status: In Screening Screen #: 123 Randomization #: 456 Update

STATUS	TARGET DATE	VISIT NAME	COMPLETION DATE	eSOURCE	OPTIONS	VISIT NOT CONDUCTED
<input checked="" type="checkbox"/>	16/SEP/2019	Visit 1	24/SEP/2019			
*	08/OCT/2019 -3 +3 Days	Visit 2			Schedule Visit	<input type="checkbox"/>
*	22/OCT/2019 -3 +3 Days	Visit 3			Schedule Visit	<input type="checkbox"/>

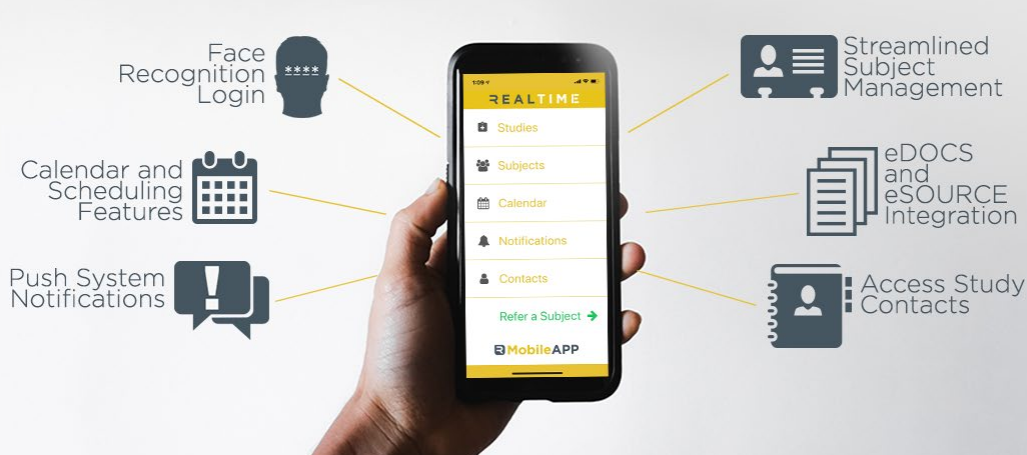
More exciting updates will be coming very soon!

If you would like more information on these or any other features within RealTime systems, please contact our Customer Success Team at (210) 852-4310 or click below.

[Contact Our Customer Success Team](#)

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